



# U.S. Army Wounded Warrior Program (AW2)

BUILDING PATHS TO INDEPENDENCE

## What is AW2?

The Army Wounded Warrior Program (AW2), a major component of the Warrior Transition Command, supports severely wounded, ill, and injured Soldiers, Veterans, their Families, and Caregivers with the recovery and reintegration process to reach a state of self-sufficiency. AW2 helps Soldiers, Veterans, their Families, and Caregivers navigate processes and procedures that opens doors to services, resources, and benefits. These resources build and strengthen abilities to adapt to daily life and empower AW2 Soldiers and Veterans to regain their independence.

### Assistance Provided by AW2

- Action plan for life after transition
- Government agency coordination
- COAD/COAR support
- Career guidance
- Educational opportunities
- Financial audits
- Local resources
- MEB/PEB guidance

## What is an AW2 Advocate?

Each AW2 Soldier and Veteran is paired with an AW2 Advocate who guides him/her throughout the recovery and transition process and educates him/her on the benefits and resources available. Together they collaborate to set goals for the Soldier's and Family's future throughout each phase of the Lifecycle Management Plan (LCMP) to meet the personal needs and abilities of the individual AW2 Soldier or Veteran. The level of engagement between the individuals and the AW2 Advocates is evaluated throughout the process with more active participation at the beginning and during key transition periods. As AW2 Soldiers and Veterans achieve milestones throughout the process, the AW2 Advocate empowers them to take command of their own recovery as they transition back to the force or fully integrate into the Department of Veterans Affairs (VA) system. Some of the ways AW2 Advocates assist include:

- Connecting Soldiers, Veterans, their Families, and Caregivers with local and community resources
- Guiding them through access to federal benefits in agencies such as the Army, Department of Defense, and Department of Veterans Affairs
- Providing career and education counseling

There are more than 200 AW2 Advocates throughout the country at most military treatment facilities (MTF), VA Polytrauma Centers, and VA facilities. Each provides personalized support to AW2 Soldiers, Veterans, their Families, and Caregivers.

## AW2 Eligibility

To qualify for AW2, a Soldier must suffer from wounds, illness, or injuries incurred in the line of duty after September 10, 2001, and receive or expect to receive at least a 30% rating from the Integrated Disability Evaluation System (IDES) for one of the conditions listed below, or receive a combined 50% IDES rating for any other combat/ combat-related condition:



- Post-traumatic stress disorder (PTSD)
- Severe traumatic brain injury (TBI)
- Severe loss of vision/blindness
- Severe hearing loss/deafness
- Fatal/Incurable disease with limited life expectancy
- Loss of limb
- Spinal cord injury
- Permanent disfigurement
- Severe burns
- Severe paralysis

### Contact Center

- AW2 Contact Center: 1-877-393-9058
- Email: [usarmy.pentagon.medcom-WTC.mbx.contact-center@mail.mil](mailto:usarmy.pentagon.medcom-WTC.mbx.contact-center@mail.mil)

# To Obtain Support for AW2 Soldiers, Veterans, Their Families, and Caregivers

- Provide assistance or resources by contacting us at [AW2communitysupportnetwork@conus.army.mil](mailto:AW2communitysupportnetwork@conus.army.mil)
- Hire skilled AW2 Soldiers and Veterans by contacting us at [usarmy.pentagon.medcom-WTC.mbx.career-education-readiness-br@mail.mil](mailto:usarmy.pentagon.medcom-WTC.mbx.career-education-readiness-br@mail.mil)
- Contact your local Family Readiness Group at [www.armyfrg.org](http://www.armyfrg.org)
- Find out about events and opportunities at [www.WTC.army.mil](http://www.WTC.army.mil)

## Resources

### Army Career & Alumni Program (ACAP)

[www.acap.army.mil](http://www.acap.army.mil) | 1-800-325-4715

### Defense Centers of Excellence for Psychological Health and Traumatic Brain Injuries

[www.dcoe.health.mil](http://www.dcoe.health.mil) | 1-866-966-1020

### National Resource Directory

[www.nrd.gov](http://www.nrd.gov)

### National Suicide Prevention Lifeline

1-800-273-TALK (8255)

### Transition Assistance Program

[www.turbotap.org](http://www.turbotap.org)

### Wounded Soldier and Family Hotline

1-800-984-8523

OCONUS DSN: 312-421-3700

CONUS DSN: 421-3700

Email: [WSFSupport@conus.army.mil](mailto:WSFSupport@conus.army.mil)



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Online: [www.WTC.army.mil/AW2](http://www.WTC.army.mil/AW2) | Facebook: [facebook.com/armyAW2](https://facebook.com/armyAW2) | Blog: [AW2.armylive.dodlive.mil](http://AW2.armylive.dodlive.mil) | AW2 Contact Center: 1-877-393-9058  
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